

SCOTS ENGLISH COLLEGE PTY LTD TRADING AS SCOTS ENGLISH COLLEGE A B N: 91 605 117 575 - CRICOS Provider Code: 0349EA E m ail: info@scotsenglish.edu.au - Website: www.scotsenglish.edu.au Head Office: Suite 1511, Level 15, 87-89 Liverpool Street, Sydney, NSW 2000, Australia - Phone: +612 9261 8008 Campus: Level 11, 99 York Street, Sydney, NSW 2000, Australia Phone: +612 9199 8589

STUDENT APPLICATION FORM

You are: Overseas Student (Offshore)	☐ Overseas Student in Austra	lia (Onshore)) ☐ Resident student All fields denoted by * are 6	compulsory
STUDENT DETAILS			GENERAL ENGLISH (GE)	sompaisory
First name*			CRICOS Course Code: 093611Ć	
Family name*			(6 levels, 10 weeks per level)	
Country of Birth*			☐ Morning ☐ Evening	
Nationality/Country of passport*			Preferred Monday Start Date:	
Date of Birth* Gender (M/F)			(dd/m	nm/yyyy)
Passport No*	Expiry Date*		No. of weeks:	
			ENGLISH FOR ACADEMIC PURPOSES	S (EAP)
Visa status* ☐ Student visa ☐ Working Holiday	☐ Tourist/Visitor ☐ Waiting for student visa	☐ None ☐ Other	CRICOS Course Code: 092779J (4 levels, 12 weeks per level)	
Are you applying for a student visa (and COE) to study at Scots?*			☐ Morning ☐ Evening	
City where your student visa application is to be lodged:			Preferred Monday Start Date:	
Current Address *			(dd/mm/	
Street Name	City/Tayun/Cybyrh		No. of weeks:	
	City/Town/Suburb		IELTS PREPARATION (IELTS)	
Country	State		CRICOS course Code: 092780E	
Postcode	Mobile/Tel		(2 levels, 12 weeks per level)	
Email*			☐ Morning ☐ Evening	
ACADEMIC RECORD			Preferred Monday Start Date:	
English Level: IELTS CAE FCE TOEIC TOEFL			(dd/m	nm/yyyy)
IELTS □ CAE □ FCE PTE □ BULATS □ NIL	No. of weeks:			
PTE BULATS NIL Other Result: When: dd/mm/yyyy			CAMBRIDGE PREPARATION CRICOS Course Code: 093245J	
Highest qualification*:			(3 levels, 12 weeks per level)	
State/ Country: Graduation year			☐ Morning ☐ Evening	
Do you plan on further study in Australia after Scots English College?			Preferred Monday Start Date:	
□ No □ Yes (Preferred Course:			(dd/m	nm/yyyy)
ADDITIONAL SERVICES			No. of weeks:	
Overseas Student Health Cover - BUPA:	□ No	□ Yes	PTE ACADEMIC PREPARATION	
(if Yes please complete the following quest	- -	□ 1c3	CRICOS Course Code: 093596G (2 levels, 12 weeks per level)	
OSHC Duration: months OSHC type: ☐ Single ☐ Couple ☐ Family				
Airport Pick-up:	□ No	☐ Yes	☐ Morning ☐ Evening	
Homestay arrangement:	□ No	□ Yes	Preferred Monday Start Date:	nm/yyyy)
Share accommodation arrangement:	□ No	☐ Yes	, ,	, , , , , , ,
Special needs(e.g. dietary requirements, all	No. of weeks:			
PDEA/S			DECLARATION	
BREAKS You may request a holiday break of up to four (4) weeks during your course.			I declare all information I have given on this form is complete. I have read, understand and accept the	Terms and
For General English, you must complete10	Conditions and the Cancellation and Refund Policy and bound by them. I also understand money may be withdra	wn from my		
of study before taking a holiday. Holiday requests at the end of your course CoE period will not be granted.			tuition fees to reimburse agent expenses and authorise the appropriate amount from fees paid. I enclose the requi	ired fees and
No. Start date (Monday only)	Finish date (Friday only)	Weeks	authorise Scots English College to retain my tuit accordance with the Refund Policy if I elect to cancel my	ion fees in enrolment at
			any time.	
			This agreement, and the availability of complaints and appeadoes not remove the right of the student to take further	
AGENT NAME AND CONTACT DETAILS:			Australia's consumer protection laws.	
			Scots English College reserves the right to require further info the student pertaining to this application.	umation from
			Signed:	
			time of application. Please note only students 18 years a enrolled at admission date.)	

TERMS AND CONDITIONS

HOW TO APPLY: Please read this information carefully.

- 1. Choose a course and check the Scots Brochure for all entry requirements.
- 2. After reading the Terms and Conditions, complete the Application Form.
- 3. Ensure you have attached all the relevant documents:
 - A certified true copy of qualifications (incl. IELTS test or equivalent) must be enclosed and translated into English if necessary.
 - b. A copy of your passport.
- 4. Return the completed application form and the necessary documents to:

Scots English College

Suites 51 -54, Level 11 / 99 York Street Sydney NSW 2000 Australia

- 5. If your application is successful, you will receive a letter of offer for the nominated course. We will advise you about fee payment (including the AUD\$200 registration fee), how to apply for your visa and arrangements for your airport pick-up and accommodation if required.
- For information concerning student visas to Australia, please refer to the Australian Department of Immigration and Border Protection (DIBP) www.border.gov.au or www.border.gov.au. Alternatively contact Student Services at Scots English College by email info@scotsenglish.edu.au.
- 7. When we receive your fees and confirm you have signed our Terms & Conditions on the application form, we will send you an Electronic Confirmation of Enrolment. This is to be used to apply for your student visa.

SCHOOL-AGED DEPENDANTS:

Students are advised that any school-aged dependents accompanying them may be required to pay full fees if they are enrolled in either a government or non-government school.

COURSE:

Scots English College currently offers General English, EAP and IELTS courses. For more course information, please refer to:

ATTENDANCE:

You must attend a minimum of 20 scheduled course contact hours per week of face-to-face classes of Englishh language instruction for the course and any other scheduled course contact hours required by the course. This means 100% attendance is required at all times. If your attendance falls below 80%, Scots English College is obliged to report you to DIBP. Read the Student Handbook for details

DISCIPLINE:

If you fail to comply with Scots English College policies and procedures, a three stage warning process is followed 1. Verbal. 2. Written. 3. Final written / action.

USE OF PERSONAL INFORMATION:

All personal information provided to Scots English College, if requested, may be made available to the Australian government and designated authorities and, if relevant, the Tuition Protection Service (TPS) and the ESOS Assurance Fund Manager. This information includes personal and contact details, course enrolment details and changes, and the circumstances of any suspected breach by the student of a student visa condition.

CHANGE OF ADDRESS:

You are obliged to notify Scots English College within 7 days if you change your address while enrolled in the course.

FEES AND COURSE DATES:

Fees & course dates are correct as of January 2017. The College reserves the right to vary these conditions at any time without notice.

EXPULSION:

Scots English College reserves the right to expel students for serious discipline breaches.

INDICATIVE COST OF LIVING (\$AUD):

The Australian government recommends that international students allow funds of approximately AUD\$18,610 per year to support their costs of living expenditure excluding their Tuition Fees. Costs of living expenditure means clothing, food and accommodation, transport, entertainment and travel costs and these costs can vary significantly depending on where you live in Australia.

CANCELLATION AND REFUND POLICY:

 ${\it Please \ refer \ to \ {\it www.scotsenglish.edu.au}}.$

PAYMENTS All fees should be made in AUSTRALIAN

Please pay by Bank cheque or Bank Draft payable to The Scots English College or by telegraphic transfer to:

Account name: Scots English College Pty Ltd

PP: 062.010

Account number 1096 4850

Bank: Commonwealth Bank of Australia

Branch: 431-439 Sussex Street, Sydney, NSW 2000 Australia

STUDENT COMPLAINTS, GRIEVANCES AND APPEALS POLICY

If you have a complaint, grievance or an appeal about your studies, fees or any other matter, Scots English College has procedures to resolve these problems promptly as detailed in the Student Handbook.

Step 1:

Complaint i.e. a problem about your class or studies ask your teacher or Student Services Officer

Fees / Application for Refund i.e. a question about the payment of course fees or any application for a refund ask the Student Services Officer

Welfare / Personal Issue i.e. a question about accommodation, health or safety ask the Student Services Officer

Procedure

- 1. If you are not satisfied by Step 1 above, a *Student Complaint*/ Grievance / Appeal Form will be given to you to complete.
- The Student Services Officer will ensure the form is entered correctly and will attempt to resolve the problem and provide reasons for the decision. If you are not satisfied at this stage, your complaint/grievance/appeal will be referred to the Student Appeals Committee.
- 3. Scots English College has procedures to ensure that all complaints / grievances / appeals are dealt with in a constructive and timely manner.

Student Appeal Committee (SAC)

The SAC comprises the Principal Administrator, the Director of Studies and an outside independent expert - preferably with experience in education. You can present your case directly to this committee and you will be given a written statement of the outcome and the reasons for the decision reached. You also have the right to bring along a friend or support person.

Still have a problem?

You have other avenues of appeal against the decision made if you are still dissatisfied with the outcome of your complaint / grievance / appeal.

You can contact the Overseas Students Ombudsman if you wish to lodge an external appeal or complain about the decision, The Overseas Students Ombudsman offers a free and independent service for overseas students who have a complaint or want to lodge an external appeal about a decision made by their private education or training provider. Refer to the Overseas Students Ombudsman website www.oso.gov.au or phone 1300 362 072 for more information.